

Touch Display

Stove software V2.25.267.01

Display software V2.25.279.02

Operating Instructions



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1. INTRODUCTION

Our congratulations for having purchased a quality product.

To ensure a trouble-free functioning of your appliance we recommend you to thoroughly read through the present instructions and to strictly observe the suggestions contained herein at all times.

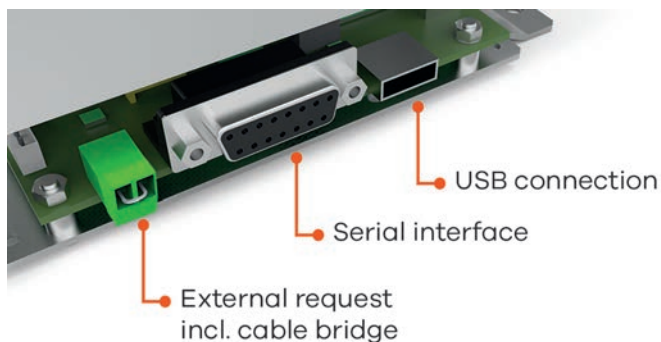
By cleaning and servicing your appliance regularly and expertly you will ensure a long-lasting functioning over many years.

RIKA is always ambitious to provide an excellent service. Have a good time, enjoying the cosy warmth of your RIKA stove as often as you wish.

RIKA Innovative Ofentechnik GmbH

2. COMMISSIONING

General view of interfaces



External request

- External room thermostat*
- Contactor (e.g. exhaust hood)*

* remove cable bridge and connect a 2-pin cable with a section between 0.5 and 0.75mm² instead.

It will take approximately 1 minutes for your stove to shut down after receiving an external shut-down request.

Note

Operation is not possible unless either the cable bridge, or an external request (e.g. an external room thermostat) are connected. The external request has priority over all operating modes (MANUAL / AUTOMATIC / COMFORT).

Serial interface

- RIKA room sensor/ RIKA radio room sensor (available on request)
- RIKA GSM Control (available on request)

USB connection

- Flash drive (included in the delivery)
- RIKA firenet (available on request)

First steps

Note

Manipulations on hardware components may only be performed by a trained expert dealer or our customer service. Inappropriate handling of these parts will void contractual and legal warranty claims!

Note

The appliance may only be put into operation if fully assembled!

Before your appliance is energised for the first time, the flash drive (included in the delivery) must be inserted into the interface provided for that purpose at the rear side of the stove.

Install the software as described in the attached instructions.

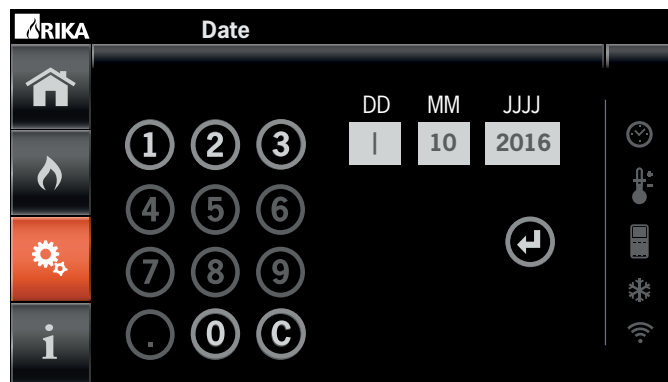
After the unit is connected to the mains, the display changes to Language Selection.



Select a language. Subsequently, adjust date and time.

Tip

To prevent incorrect input, only the permissible digits are released for each input step.



The "C" button deletes the input within a selected display box.

In case of erroneous entry, depress the appropriate box to make a new entry.

If all data have been entered correctly, an Enter button appears. By pressing this button, the input is confirmed and the data are saved.

Tip

Both language selection and setting of date and time must only be carried out on initial operation.

3. MENU NAVIGATION

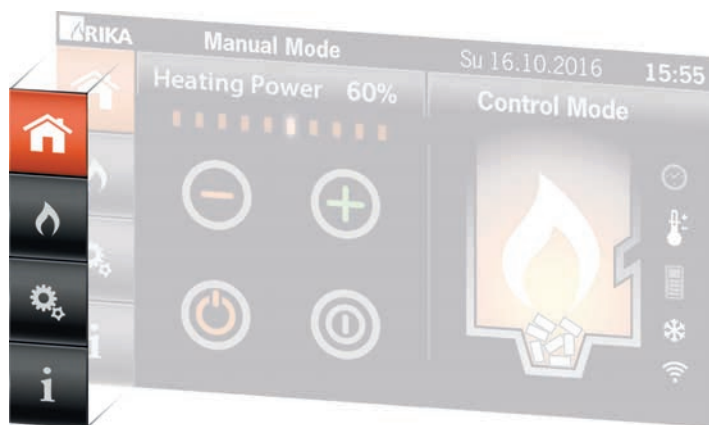
Your stove is equipped with a state-of-the-art control system. You can control all functions on the intuitive touch display. The surface of the touch display responds to both finger pressure and touch pen.

Note

Do not use sharp-pointed objects to operate the appliance so as to prevent damaging the surface of the touch display.

Navigation

The complete controls of your appliance include 4 main menu levels:



HOME

Controls: Unit start (stop, regulation of heating power / set ambient temperature, display of current stove state, active info



OPERATING MODES

Range: Manual mode, automatic mode and comfort mode



SETTINGS

Setting: Heating times, Multi-air, frost protection, RIKa room sensor, ...

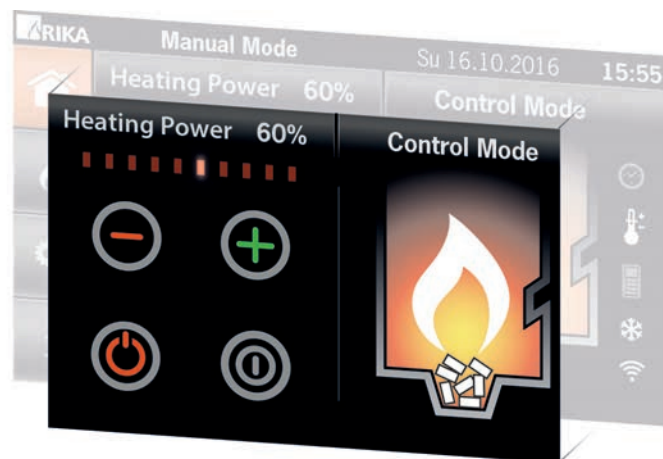


INFO

Display: flame temperature, total operating hours, total ignitions, software version,...

Standard functions

Each stove model provides the following standard functions:



Decreases the heating output



Increases the heating output



Off



Start / Standby

Note

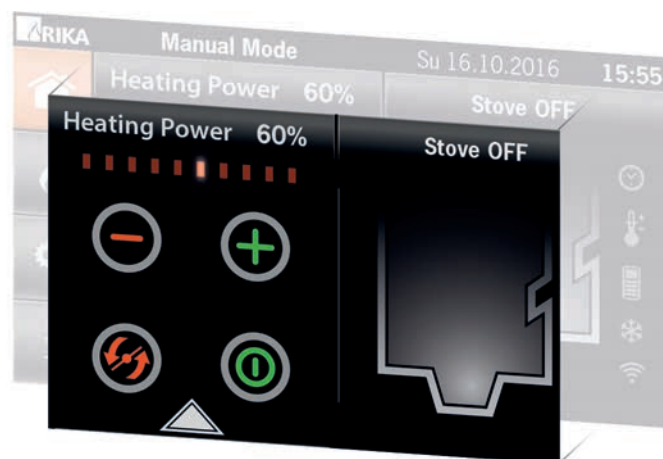
To avoid involuntary starting or switching off, either button must be depressed for 2 seconds.

Note

If your stove is shut off during the operating states **IGNITION** or **INITIAL PHASE**, the display will switch to **BURN-OFF** only after a few minutes.

Cleaning function

In addition to the standard functions, stove models with an automatic grid dispose of a cleaning function.



Grid turning into cleaning position



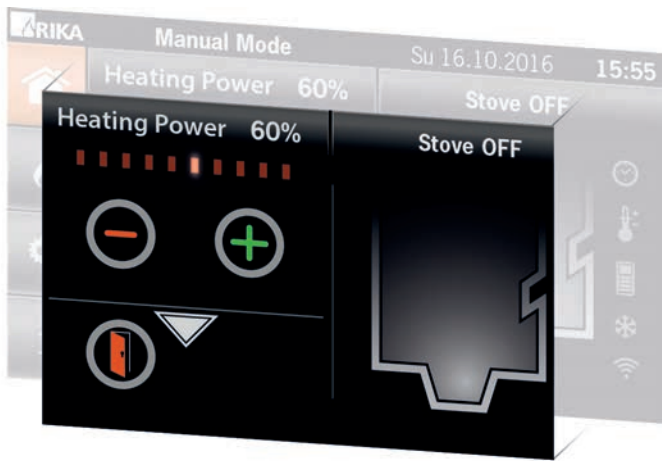
Show additional functions

Note

Turning of the grid is only possible during the operating state **STOVE OFF** at a firebox temperature below 80°C!

Door opener

In addition to the standard functions, some stove models dispose of a door opening function.



Show additional functions



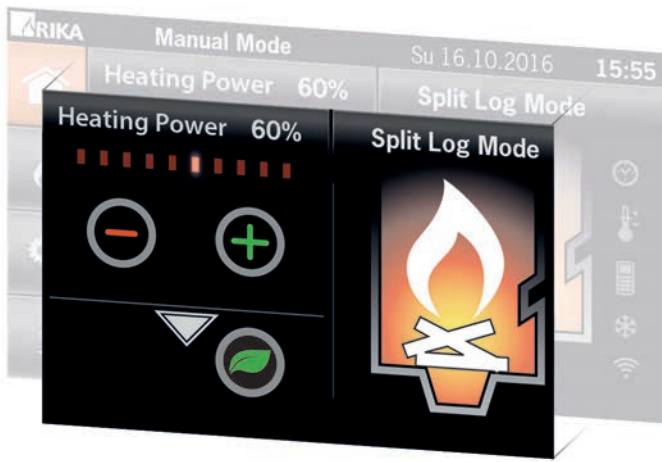
Hide additional functions



Opening the decorative glass door

ECO function

In addition to the standard functions, the combi stoves dispose of an ECO function.



Show additional functions



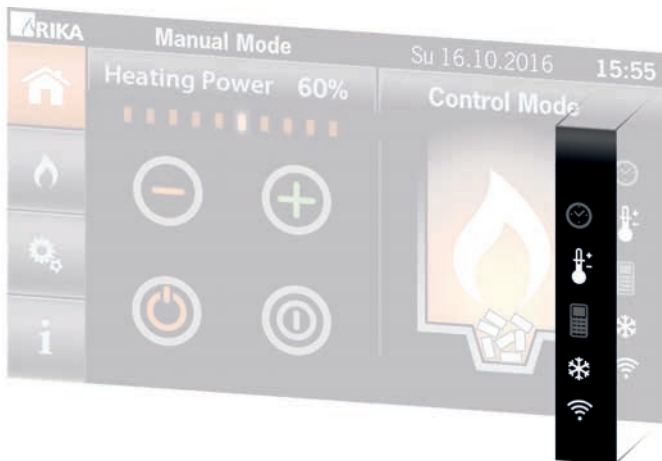
Hide additional functions



Switching to the Eco mode of operation

Active info

The 'Active info' displays whether or not a module is connected or enabled.



HEATING TIMES
standard function



ROOM SENSOR
only with RIKA room sensor / RIKA radio room sensor



GSM
only with RIKA GSM Controllo



FROST PROTECTION
only with RIKA room sensor / RIKA radio room sensor



RIKA firenet
only with RIKA firenet

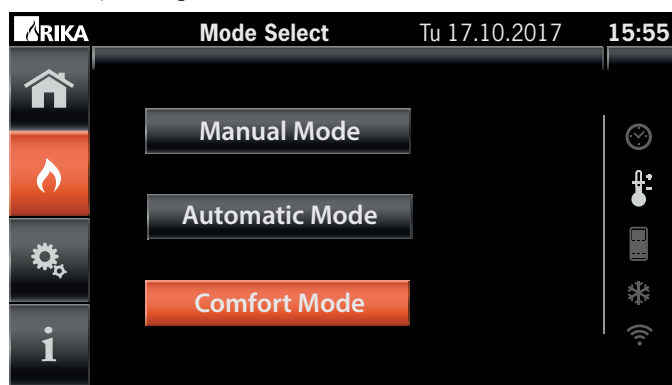
Note

More detailed information on the different options can be found in the respective instructions.



4. OPERATING MODES

In the main menu OPERATING MODES you can switch between three different operating modes: Manual, Automatic and Comfort



Manual mode

Your stove operates at a heating power preset by you.

The recommended output range is between 50 % and 100 %. If you wish to select a lower heating output, keep pressing the minus button for 2 seconds. Now you can set the heating output within the range from 30 % to 50 %.

Tip

Running the stove at the recommended range from 50% to 100% of the heating capacity will cause less sooting of the firebox and the door glass.

Automatic mode

Your stove operates at the heating power preset by you during the heating times, as saved. Outside the heating times your stove is in the **STANDBY** operating state.

Tip

If you select the automatic mode although no heating times are saved, the symbol "heating times" will be flashing.

Note

The stove may only be started in the **STANDBY** operating state. In the operating state **STOVE OFF** it is not possible to start up the stove.

Comfort mode

During the heating times, as saved, your stove keeps a nominal room temperature preset by you.

Outside the heating times, it is possible to adjust a setback temperature. If the room temperature drops below the adjusted setback temperature, your stove will start outside the saved heating times as well.

In this operating mode, heating times may be disabled as well. In this case, your appliance will permanently heat the room to the nominal temperature you set.

Note

The stove may only be started in the **STANDBY** operating state. In the operating state **STOVE OFF** it is not possible to start up the stove.

Note

The comfort mode may only be selected if a RIKKA room sensor is connected.

Heating up without electrical ignition

If the ignition cartridge of the appliance should fail, firefighters can be used to ensure an emergency operation. First, start the stove as usual. Wait for the cleaning cycle and for the grid to tip. Then open the firebox door and place a handful of pellets, along with the firelighter, into the cleaned fire trough and light it up, subsequently closing the firebox door.

Attention

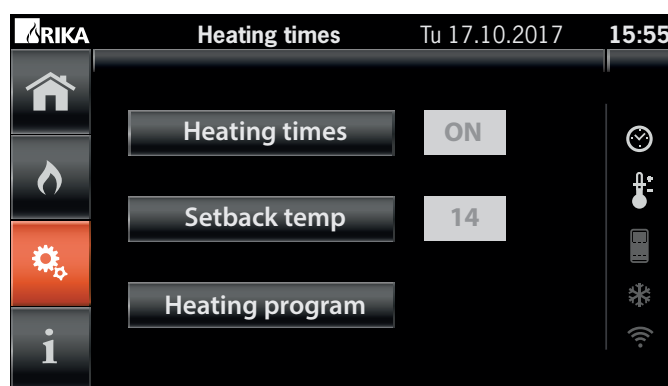
Do not use any flammable liquids to light up the fire!

5. SETTINGS

The main menu SETTINGS is provided to set, among others, the heating times, Multi Air blower, frost protection etc.

Heating times

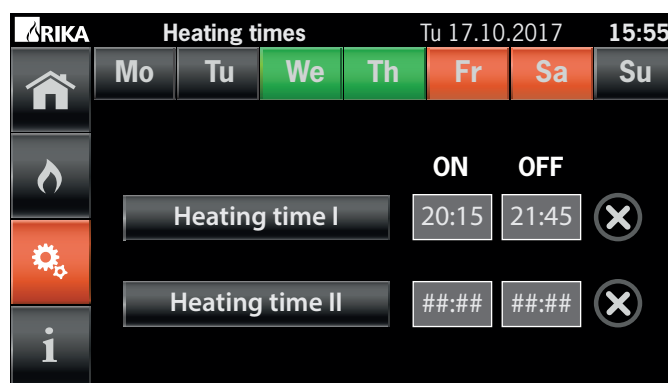
Using the heating times program you can operate your stove according to the heating schedule. Activating heating times (ON) gives access to setback temperature (only with RIKKA room sensor), and the heating times program.



In the heating times program, single weekdays, or a couple of weekdays can be marked simultaneously (highlighted in **ORANGE**).

Upon selecting heating time I or heating time II you can enter the ON and OFF times you require for the marked weekdays.

Weekdays that have already been programmed are highlighted in **GREEN** when re-accessing the heating times program.



Tip

As soon as a weekday is marked, the saved heating times are displayed.

If a number of weekdays are marked, only the identical heating times are displayed. If the heating times differ from each other, hash keys (##:##) are displayed.

Tip

If your stove does not start up although heating times have been saved, please check if they are enabled (ON) and if your stove is in **STANDBY** operating state.

Multi Air fan

Enabling the Multi Air fan (ON) you get access to fan speed and fan adaptation.

Fan level

The volume of convection air is adjustable from AUTO (adapts automatically according to heating power), over to Level 1 (min) and level 5 (max).

Fan area

In addition, it is possible to adapt the Multi Air fan speed (AUTO, level 1 to level 5) within +/- 30% of fan speed.

Frost protection

Only possible if a roomsensor is connected. If this function is enabled (ON) and if the room temperature drops below the set value (0°C - 10°C), your stove will start working.

This applies also outside the heating times and in operating state **STOVE OFF**.

RIKA room sensor

For more information on this option, please consult the operating instructions room sensor / RIKA radio room sensor. If there is a room sensor built in you get access to temperature adjustment and power requirement.

Temperature adjustment

It is possible to adjust the temperature shown in the infomenu.

Power requirement

(factory setting 3) The heating power is adjustable from level 1 (for small rooms) to level 4 (for big rooms).

RIKA firenet

For more information on this option, please consult the operating instructions RIKA firenet.

GSM

For more information on this option, please consult the operating instructions RIKA GSM Control.

Screen Saver

Sets the time interval (OFF, from 1 min to 30 min) for activating the screen saver.

Child lock

If this function is enabled (ON), a 4-digit code can be saved. Now, the screen saver may only be disabled by entering the saved code.

Hotel mode

Enable the child lock (ON) and save a 4-digit code. Enable the hotel mode. Await the activation of the screen saver.

You can only press the buttons **ON / OFF / PLUS / MINUS**. Now a selection of further functions is only possible by entering the saved code.

Date/time

Sets date and time.

Language

Selects the desired language.

Resets

Kg till cleaning

Resets the supply rate to 700 - 1500 kg after a service has been carried out.

Factory setting

Resets all stove settings to the factory setting.

Note

This reset may only be performed if the stove temperature is below 80°C!



Logging

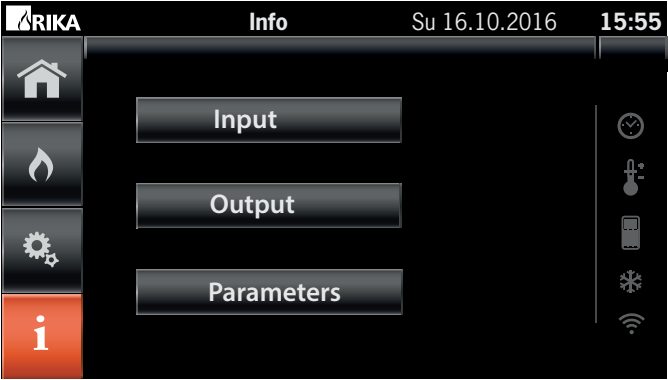
Only for service technicians.

Service

Only for service technicians.

6. INFO

In the main menu INFO you can retrieve the most important parameters.



Inputs

Flame temperature [°C]	Current firebox temperature
Room temperature [°C]	ACTUAL temperature in the room only with RIKA roomsensor
Ext. Request	External request enabled (ON) or disabled (OFF)
Pressure switch	Sufficient low pressure in the firebox to ensure operation (ON), or insufficient (OFF)
Grid contact	Grid in heating position (ON) or other position (OFF)

Outputs

Discharge motor [%]	Actual speed (0 - 1000)
Discharge motor current	Actual current consumption (0 - 120)
Flue gas fan [1/s]	Actual speed (0 - 2500)
Insertion motor [‰]	Actual speed (0 - 1000)
Insertion motor current	Actual current consumption (0 - 120)
Air flaps	Current position (0 - 1000)
Grid motor	Actuated (ON) or in rest (OFF)
Multi Air fan	Actuated (ON) or in rest (OFF)
Multi Air fan 2	Actuated (ON) or in rest (OFF)
Ignition element	Actuated (ON) or in rest (OFF)

Parameters

Operat. hours pellets	Total operating hours in pellet mode (0 - 99999)
Feed rate total [kg]	Total pellet feed volume (0 - 99999)
Kg till cleaning	Remaining pellets feed volume until next cleaning (1500 - 0)
Operat. h. split logs	Total operating hours in split log mode (0 - 99999)
Ignition counter	Total ignitions (0 - 99999)
ON/OFF cycles	Number of power failures
Main State	Main operating regulation state
Sub State	Secondary operating regulation state
Stove type	Name of appliance
Software stove	Software version stove control
Software display	Software version touch display

Tip

On the first screen page the precise information of the software version with the revision number is displayed.

Disconnect the main plug for a short time. When the display shows the RIKA Logo on orange screen, there is the name of your stove in the left corner. Touch the stove name, and the software version actually installed will be displayed.

7. EXTENDED OPERATING MODES - PELLETS / LOGS

Your combi stove features an automatic fuel recognition and a combustion regulation. Operation may any time switch between pellets and logs.

Note

It is imperative to use the feed rates as indicated in the instructions manual of your stove, without any exception.

Note

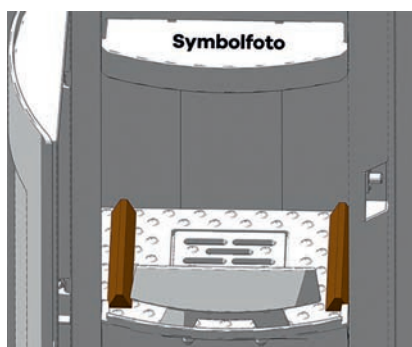
During the whole period of log operation the functions of heating time, room temperature and frost protection, as well as the external request are disabled. These functions will not be re-activated **before** log operation has finished.

Correct heating up

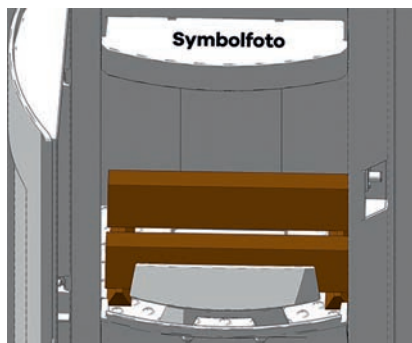
Note

Do not use any flammable liquids to light up the fire!

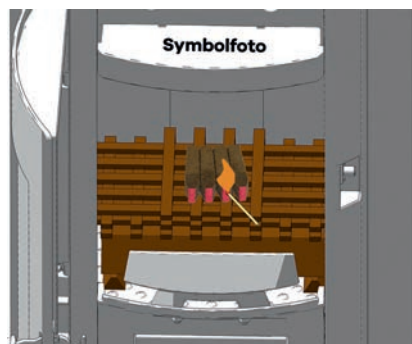
Open the firebox door and place 2 small pieces of chipboard in longitudinal direction to either side of the firebox floor.



Place 2 or 3 logs crossways onto the chipboard.



Now place more chipboard pieces crossways and add 2-4 ribs of the RIKA firelighter on top of the chipboard. If necessary, some uncoated paper can be placed under the chipboard instead of the firelighter.



Now set the RIKA firelighter (or the uncoated paper) alight and close the firebox door.

Note

Be sure that the combustion trough is empty as the grid will tip after the firebox door has been closed.

Tip

The RIKA firelighter no. E15834 is available from your RIKA dealer.

Automatic log operation

The automatic burn-off regulation shows the following sequence:



LOG CHECK

Your stove checks if logs have been placed.

LOG OPERATION / ECO OPERATION

Your stove ensures optimum log burn-off.

PLEASE RELOAD

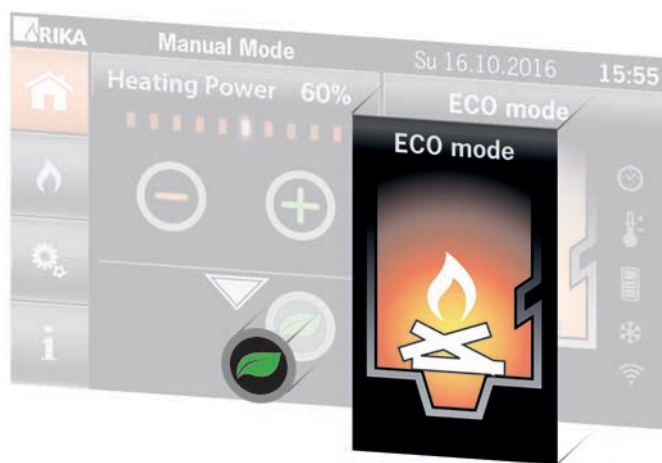
Your stove indicates the time you should add more logs.

DO NOT RELOAD

Your stove reports that no ignition can be ensured after logs have been added.

Eco Operation

For a small amount of fuel (partial load) you should use the **ECO OPERATION** mode. Under 'Extended functions', after closing the firebox door you can switch to **ECO OPERATION** - the operating state **LOG CHECK** will change to **ECO OPERATION**.



Note

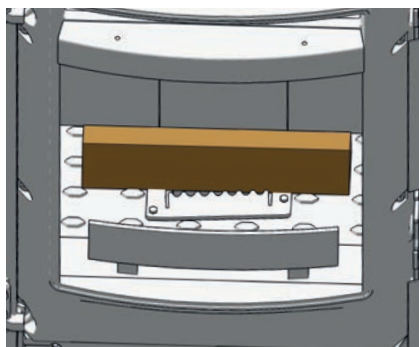
The **ECO OPERATION** mode is only possible after the first burn-off!

Combined operation

Automatic ignition of firewood during start-up, or automatic log recognition during operation.

Automatic ignition of firewood during start-up

Place two logs into the firebox. Be sure that at least one of the logs lays above the combustion trough to facilitate burning. Close firebox door.



Start stove operation. After ignition has been successful, the operating state **IGNITION** switches to **LOG CHECK**, and after successful log recognition to **LOG OPERATION**.

Note

If no more logs are reloaded, pellet operation starts automatically again as the unit is still on.

Automatic log detection during operation

Open the firebox door and place 2 logs into the box. Be sure that at least one of the logs lays above the ignition trough to facilitate burning.

Close firebox door. The operating state switches from **CONTROLLED OPERATION** to **LOG CHECK**, and after successful log recognition to **LOG OPERATION**.

Note

If no more logs are reloaded, pellet operation restarts automatically as the unit is still on.

If you switch the combi stove off during log operation, the operating state will change to **STOVE OFF** after the logs have burned down.

Easy-refilling operation

In order to reduce the discharge of fluegas when refilling logs there is a easy-refilling operation available.

	unhide additional functions		hide additional functions
	Open the fluegas flap		

Wait about 3 seconds before you open the combustion chamber door to refuel.

After closing the combustion chamber door, turn the wrench clockwise to close the fluegas flap.

Tip

If the flue gas flap is open, a warning appears on the display. It expires when you close the flue gas flap.

Note

Pellet operation is not possible with an opened flue gas flap.

Log operation in case of power breakdown

Note

Your stove must be disconnected from the mains for current-free operation.

Note

Any modification of the procedure stated above may result in damaging of components, which automatically will void any warranty claims.

Insert the socket spanner supplied in the sleeve, as shown.



Turn it clockwise until a slight stop can be felt.



Remove the socket spanner from the opening and insert it again in horizontal position.



Turn the spanner anti-clockwise until it is flush with the marking in the side panel (approx. 45°). It is now in heating up position.



After heating-up has been successful, turn the spanner anti-clockwise step by step to reduce the combustion air manually, thus regulating the burn-off.



Each time logs are added, the spanner must be brought into heating up position again. The combustion air is regulated as described above.

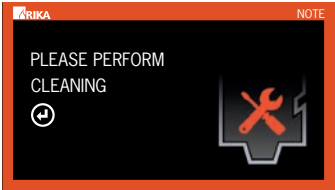


Note

Always ensure that the stove has enough air for combustion. Clean the fire trough manually.

8. NOTES, WARNINGS AND ERROR MESSAGES

To ensure trouble-free functioning, your stove is equipped with a number of safety devices.

Notes

Note	  		
Meaning	A unit cleaning is required.	The mainboard battery is empty or defective.	After each power failure the air flaps are calibrated anew.
Solution	Perform a thorough cleaning according to the operating manual. Select the Setup menu /submenu Resets . Reset the „ kg till cleaning “.	Heating operation can continue but after each power failure you must reenter date, time and heating times.	Wait until procedure is finished (up to 5 min).

Warnings

Warning	  		
Meaning	The pellet hopper lid is open.	The firebox door is open.	The firebox door and/or the pellet hopper lid are open.
Solution	Close pellet hopper lid.	Close firebox door.	Close firebox door and/or pellet hopper lid.
Warning	  		
Meaning	Burn-back flap and flue gas flap are not in heating position.	The flue gas flap is not in heating position.	The pressure ratio between installation room and firebox does not allow further operation.
Solution	Enable burn-back flap and flue gas flap.	Close flue gas flap.	Check the stove for tightness (firebox door, cleaning lid), for disturbing factors in the installation room (kitchen hood, windows closed,...), as well as the flue.
Warning			
Meaning	No signal to the (radio) room sensor.		
Solution	Check if the (radio) room sensor is connected properly. Check the control lamp of the receiver and if necessary, replace the batteries in the sender.		

Error messages

If an error occurs, your stove switches over to the operating state **BURN-OFF**. After the appropriate measure has been taken, your stove is ready for operation again.

Note

If the error messages appear again and again, please contact the customer service without delay.



Error			
No.	#00	#01	#02
Meaning	Insufficient amount of pellets in hopper.	Pellet hopper lid has not been closed.	Firebox door has not been closed.
Solution	Top up pellets and quit error message. The ignition cycle to follow will last longer as first the pellet auger has to be refilled.	Close pellet hopper lid and quit error message.	Close firebox door and quit error message.
Error			
No.	#01/02	#03	#04
Meaning	Firebox door and/or the pellet hopper lid have not been closed.	Ignition cycle has failed.	The turning grid cannot complete his tipping cycle.
Solution	Close firebox door and/or pellet hopper lid and quit error message.	Evacuate or clean combustion trough and the ignition tube. Quit error message.	Check for blocking of grid in the combustion trough area and quit error message.
Error			
No.	#05	#06	#07
Meaning	The firebox temperature cannot be measured.	The discharge motor cannot be actuated properly.	The insertion motor cannot be actuated properly.
Solution	Clean flame temperature probe and acknowledge error message.	Quit error message.	Quit error message.
Error			
No.	#08	#09	#10
Meaning	The discharge motor is blocked.	The insertion motor is blocked.	The air flaps are not in correct position.
Solution	Further operation not possible, please inform customer service.	Further operation not possible, please inform customer service.	Quit error message.

Error



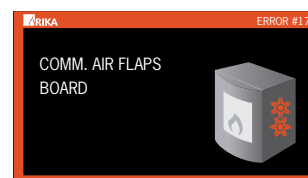
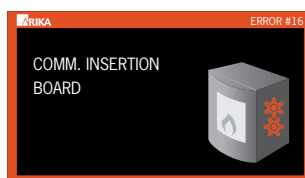
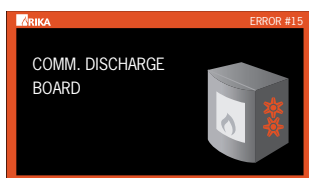
No.	#11	#11	#12
Meaning	Burn-back flap and flue gas flap are not in heating position.	The flue gas flap is not in heating position.	Prescribed speed of the flue gas fan is not reached.
Solution	Quit error message and enable burn-back flap and flue gas flap.	Close flue gas flap and quit error message.	Quit error message.

Error



No.	#13	#14
Meaning	The pressure ratio between installation room and firebox does not allow further operation.	Heat accumulation inside the appliance due to insufficient convection.
Solution	Quit error message and check the stove for tightness (firebox door, cleaning lid), disturbing factors in the installation room (kitchen hood, windows closed,...), as well as the flue.	Allow the stove to cool down and disconnect it from the mains. Check if all convection air openings are free. Depending on model: - unblock / press the safety temperature limiter on rear side of stove. - check the operation of the convection air fan in the CONTROL MODE state.

Error



No.	#15	#16	#17
Meaning	The discharge motor cannot be actuated properly.	The insertion motor cannot be actuated properly.	The air flaps cannot be actuated properly.
Solution	Allow stove to cool down. Interrupt power supply for about 10 sec.	Allow stove to cool down. Interrupt power supply for about 10 sec.	Allow stove to cool down. Interrupt power supply for about 10 sec.

Error



No.	#18	#19	#20
Meaning	The mechanical pull-out lock of the stove insert is not in (horizontal) operating position.	Touchscreen is distorted. No further entry is possible.	Connection to touch display is interrupted.
Solution	Please check the safety lever of the mechanical pull-out lock for correct position and secure the stove.	Please contact the customer service.	Allow stove to cool down. Interrupt power supply for about 10 sec.



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